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Matthew D. Fitzgerald 41,791

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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Application No. : 09/931,358  
Applicant(s) : RUSSELL CHARLES DODD  
Filed : August 16, 2001  
Title : CUSTOMIZED CUSTOMER PORTAL  
TC/A.U. : 3627  
Examiner : Christopher R. Buchanan  
Conf. No. : 3584  
Docket No. : 8677

**RESPONSE UNDER 37 CFR § 1.111**

Mail Stop Non-Fee Amendment

Commissioner for Patents

P. O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

**INTRODUCTORY REMARKS**

This paper is responsive to the Office Action mailed on November 3, 2003 (Paper No. 11). Please reconsider the application in light of the following remarks.

*Remarks begin on page 2 of this paper.*

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- 1) Response to Office Action
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Number of Pages Including this Page:

Inventor(s): Russell C. Dodd et al.

S.N.: 09/831,358

Filed: August 16, 2001

Case: 8677

Comments:

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